BECOME A SCAM STOPPER



Captain Ned Hartwick

Who gets scammed?

20 70

How much ???

10 Billion

4 Billion

From Older Adults

BY THE END

- Why This Matters
- Top 5 Scams: Spot and Stop
- Universal Signs of a Scam
- Things To Keep in Mind
- Protect Yourself

TOP 5

GOVERNMENT IMPOSTER SCAMS

Scammer pretends to be calling from IRS, Social Security, Medicare or Law Enforcement

Scammer tells you there is a problem with your account or you owe money or fines

Scammer threatens arrest or legal action if you don't act immediately

Ask you to pay a fine or debt with:

- Gift cards
- Prepaid debit cardsWire transfers
- Internet Currency

STOP IT Hang up!

GRANDPARENT SCAM

Scammer pretends to be a family member with an emergency needing help

- **Family Member**
- +Emergency or Big Trouble
- +Money to fix it

NOW

STOP IT

Hang up!

Call the family member if you are concerned

TECH SUPPORT SCAM

Unsolicited call or message telling you there's a problem with your computer

Phone call or pop-up

You receive a phone call or message about a problem with a device

May even be for a device or service you do not have

STOP IT

Quit your browser or turn off your computer
Hang up
Seek local assistance

ROMANCE SCAM

Scammer adopts a fake online identity to gain a victim's affection and trust.

The scammer then uses the illusion of a romantic or close relationship to manipulate and/or steal from the victim.

Unsolicited message

Person is outside of the United States = Excuses

Often in building or science fields

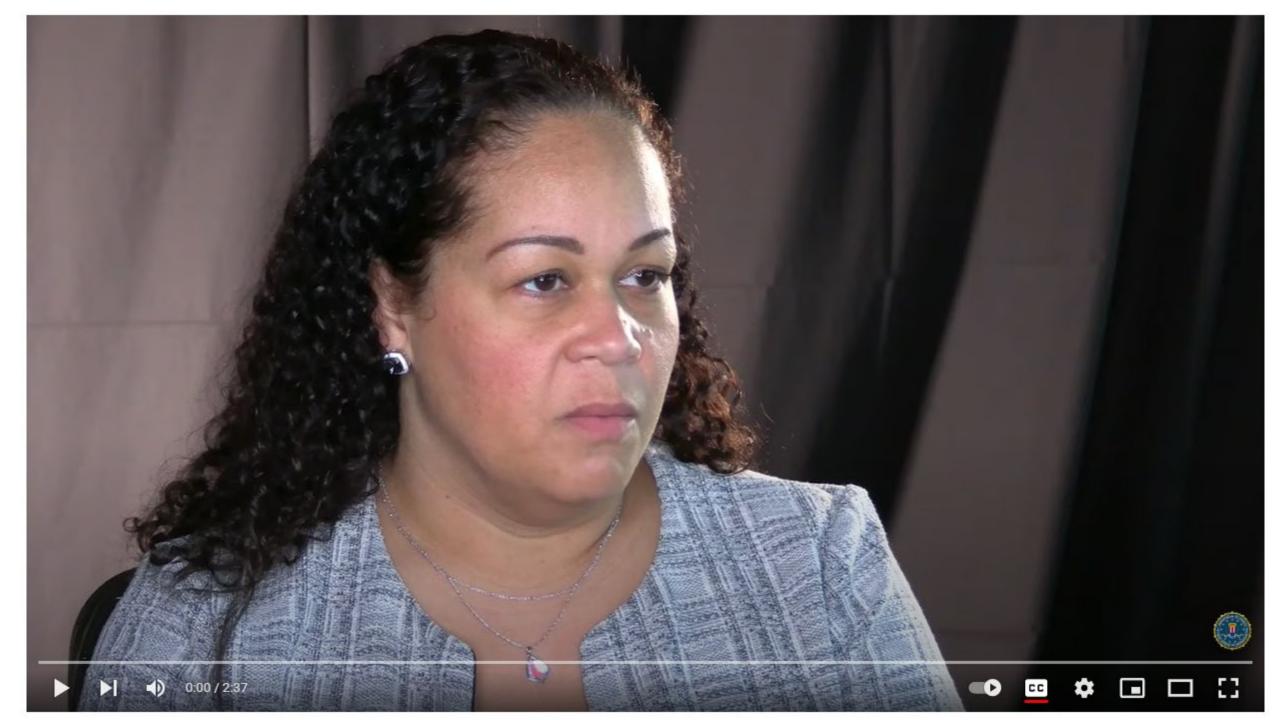
Needs assistance: Money or favors

Tells you not to tell friends or family

Asks to take the conversation to a different platform

STOP IT

Go slow with online dating Ignore or block unsolicited messages
Never send money



PHISHING

Email message that looks real to get you to click a link or go to a website address

Email says

Problem with your account

Need to update or verify payment details

Email has

A generic greeting

Comes from a company you don't have an account with or did not purchase from

STOP IT

Delete!
Mark as spam
Never click an unknown link

UNIVERSAL SCAM SIGNS

High pressure
Urgent problem
Pay with gift cards, debit cards, etc.

Unexpected calls
Too good to be true

KEEP IN MIND

Professionals
Trust
Spoofing
It can happen to anyone

PROTECT YOURSELF

Unrecognized numbers Slow down Oversharing Record accounts + numbers Use strong passwords Call yourself

NEVER

Give out personal information unless you make the call to a known number

HELP!

- •AARP Hotline:
- 877-908-3360
- Fraud.org
- ·bbb.org/scamtracker

HELP!

- If you get scammed and lose money or give out PIN:
- Contact financial institutions
- Call police

IMMEDIATELY

REMEMBER

You are in control It can happen to anyone Report it

FITCHBURG

- Public Safety
- Crime Trends
- K9 Fundraising Fitchburg Law Enforcement Foundation

www.fitchburglef.org

Fitchburg Police Department

608-270-4300

Captain Ned Hartwick: Edward.Hartwick@fitchburgwi.gov

PROPERTY CRIME YOU CAN HELP PREVENTIT



LOCK IT

Ensure your car doors and all doors to your residence are kept locked.



REMOVE IT

Removing valuables from your car is better than hiding them. This includes garage door openers and spare keys.



LIGHT IT

Leave exterior residence lights on at night or utilize motion detecting lights.



CLOSE IT

Keep your garage door closed and double-check it is closed at night.



HIDE IT

Keep valuables in your garage, car, and home out of sight.



REPORT IT

Report all criminal & suspicious activity immediately.

FITCHBURG

WISCONSIN



FITCHBURG POLICE DEPARTMENT

NON-EMERGENCY DISPATCH | (608)270-4300 www.fitchburgwi.gov/police